

FISHHAWK RIDGE ASSOCIATION, INC.

GATE AND REMOTE INFORMATION

Dear Homeowner or Resident:

The gates are now closed at all times except for public school bus schedules. There is NO general gate code for this community, by order of the Board of Directors. Gate remotes are sold ONLY to property owners, not to realtors or tenants or property managers.

Gate Programming Information Form. All resident names and phone numbers are required in order to be registered in the gate program to receive guests. If you have not completed a Gate Programming form with the correct spelling of your name and correct phone number, please do so immediately. You may mail or fax that form to the community association management office (see information below).

To Enter the Community: Point your remote at the gate and press and hold the button until the gate starts to open.

To Exit the Community: You must pull up closely to the gate in order to activate it. You do not have to use a gate remote device to activate the **exit** gate.

Receiving Guests at the Gate Entry: Once your name is programmed into the directory, guests will scroll up or down to locate your last name. When your name is located, there will be a three-digit code number for them to punch on the keypad, which will ring the phone number you provided to us. To allow them access, while they are still on the phone, press the number "9" on your telephone or second or two and the gate will open. To deny them access, simply hang up your phone. There is also a HELP button on the gate console with step-by-step instructions for your guest. If they arrive at the gate and call you from their own cell phone, you will **NOT** be able to open the gate. They **MUST** use the gate system.

Personal Code: Your personal code will be # and the last four digits of your phone number that is programmed into the gate telephone system. For those of you who have service people (i.e. housekeepers, etc.) please give them your personal code for entry if they need access during hours when the gate is closed. To gain access utilizing the code:

- On the keypad, hit the # symbol once, then enter the last four digits of your phone number that you provided to be entered into the gate telephone system.

For your protection and safety, we ask that you use discretion when giving out your personal code. Wide distribution of the gate code eliminates with the security provided by living in a gated community.

The Association will distribute codes for Sheriff, newspaper and subcontractor access in the event it is needed during periods while the gate is locked. The Fire Department has its own key to the gate.

Should you have any questions or problems with your remotes or programming, please contact:

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Tampa, Florida 33618
(813) 600-1100
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